



How Can mediation help?

Mediation is a confidential process that brings all parties in a dispute together with an equal voice.

Any agreement reached will be balanced and more likely to succeed.

Is mediation for me?

Mediation is a process available to all individuals and organisations that find themselves in dispute.

How much will it cost?

There is normally a cost for the mediators time. However in some circumstances our funding bodies may meet this cost. In respect to our training programme costs can be negotiated with respective groups.

How long will it take?

Mediation is usually a quicker process than litigation with meetings held at a time and place convenient to all.

What to do Next?

For further information or to arrange an appointment contact:-

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Mediation Service
Co-ordinator

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Peace and Reconciliation Group
18/20 Bishop Street
L'Derry BT48 6PW

Opening Hours
Monday - Thursday 9.00 - 4.30
Friday - 9.00 - 3.00

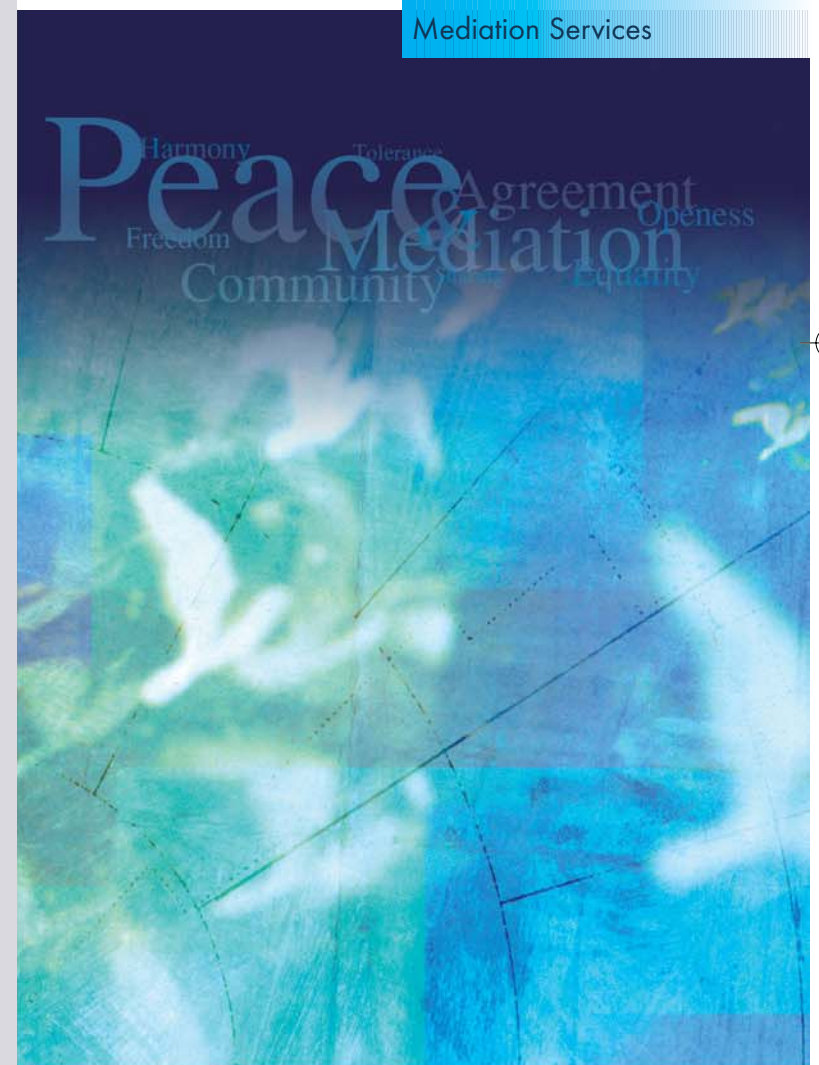
PEACE AND RECONCILIATION GROUP
MEDIATION SERVICE

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Peace and Reconciliation Group

Mediation Services



What does the Mediation Service Offer

The P.R.G. Mediation Service provide a comprehensive mediation service and complete conflict management training programme, from our offices in 18/20 Bishop St. (elsewhere by arrangement)

The Mediation Service

Mediation is a process that helps people in dispute have a difficult conversation with each other.

In the first instance we will meet with each party to gain an understanding of the issues and further explain what is expected during a mediation session.

Once it is agreed to continue the mediator will:

- **Design the appropriate process**
- **Help set the ground rules and prepare the parties for mediation**
- **Conduct the mediation as agreed**
- **Help draw up a list of any agreements reached that will then be signed and given to the participants**
- **Followup and evaluate**

The Benefits of Mediation

- Mediation is usually quicker and more cost-effective than other forms of resolution.
- Mediation gives the parties control over the eventual agreement
- The strength of disputants reaching their own agreement is that it is more likely to succeed than imposed solutions.
- Mediation can take place at any stage of the dispute including prior to initiating court proceedings and might even avoid the need to go to court.
- Mediation is carried out on a "without prejudice" basis. That means it cannot be used in any further legal proceedings
- Mediation focuses on positive agreements and how to achieve better working relationships.
- Mediation can help to reduce tension, anger and misunderstanding between disputing parties.



Peace and Reconciliation Group
Mediation Service

Our Mediators

PRG mediators are carefully selected and trained within our programmes to an advanced level. They come from a variety of backgrounds and bring with them experiences of various types of mediation gained with other organisations and their personal practice.



Michael Doherty
Director PRG



Michael Barr
*Mediation Service
Co-ordinator*

Training

All our non-accredited programmes can be tailored to meet the needs of any organisation, business or individual. The accredited courses give the participant a recognised qualification.

**Visit the
P.R.G. website
www.peaceprg.co.uk**